



MARTHA'S VINEYARD  
HOSPITAL



**Date:** March 18, 2020  
**From:** Katrina Delgadillo, Director of Communications  
**Subject:** MVH/WNR Daily Update on COVID-19 Virus

Please see below for the daily bulletin on the coronavirus from Martha's Vineyard Hospital and Windemere as of today, Wednesday, March 18<sup>th</sup> at 10:00am:

- We have increased the capacity and hours in our call center to speak with a healthcare provider. Please call (508)684-4500 from 8am – 7pm Monday thru Friday, outside of these hours, a physicians on-call will be able to assist you by calling the same number.
- Some specialty visits will be conducted over the telephone as early as next week. You will receive a call if this pertains to your visit.
- We have created a triage area at the entrance of the Emergency Room (ER) for patients with respiratory symptoms. Upon arrival at the ER, you may be escorted to an alternative clinical space for your safety if you have non-COVID related symptoms.
- We continue to test anyone that meets DPH criteria for COVID-19.
- We are suspending Saturday pediatric walk-ins until further notice but please call (508)693-3732 if you have an urgent matter.

Reminders:

- If you are sick and believe you have been exposed to Covid-19, please call your primary care doctor (at MVH or the other health centers on MV) to obtain further instructions.
- If you have a scheduled outpatient appointment at the hospital, call ahead to that specific department to confirm it is still scheduled and which door to arrive at as the hospital is locking down all but limited entry points.
- No visitors to both MVH and Windemere until further notice with limited exceptions. Please check with the patient's doctor before coming to the hospital.
- **Continue to practice social distancing, washing your hands, and follow guidelines from your federal, state, and local officials.**